



Online Instructor Support

General Support

e-Learning Department Personnel can be contacted via email or by phone. Please see the e-Learning Contact Info Page in this handbook

OCC Help Desk

The OCC Help Desk can assist you with access and other issues with Ocean Cruiser.

Phone: 1-866-861-1122

Pearson Help Desk

The Main Pearson Help Desk can assist you with any technological or functional questions about your online course.

Phone: 1-888-955-6480

Pearson iSupport

iSupport can assist you, as an instructor, with pedagogical issues and questions related to your courses structure and design.

Phone: 866-874-8138

Email: isupport@occ.college.com

Hours: Monday-Friday, 800am-500pm (MT). Closed on weekends and holidays

